

# got questions? we've got the answers:

what does leap.club offline look like?

a carefully curated, physical club for women to meet other women.

think meeting rooms and cubicles for deep work, lounge areas to relax, reading corners to unwind, monthly events from fitness to f&b to keep you recharged, access to solid women in the city and enough food & coffee to keep you fueled :)

where is the space located?

it's located on linking road, above foodsquare.

what are the timings?

9 am to 9 pm - all days a week; unless stated otherwise for specific events at the club.

we're shut on public holidays.

is there a dress code?

keep it casual! unless you love dressing up - then dress up :)

is parking/ valet available for cars?

bombay parking can be a pain, we get it. we offer valet service to members. this is free of cost, but please note that parking is always on a first-come, first-serve basis.

can i take calls in designated areas?

you can take calls in the booths / meeting rooms - available on booking. the community workstations are designed for members to do their work in silos, with a quick chat here and there of course!

## what are the facilities available at the club?

1. community work tables – 16 workstations available for members at no cost
2. booths for calls – 4 designated spaces to do calls and solo deep work. available to book at rs 250/ hour.
3. 4 seater meeting room – for important meetings, interviews, coaching sessions++ available to book at rs 500/ hour.
4. 1x6 seater co-ed meeting room – board room style – available for members to book for co-ed teams at rs 1250/ hour.
5. zen room – a 4 seater that also doubles up as a podcast/ content creation/ therapy room. available to book at rs 500/ hour.
6. library wall – to ensure you're getting enough reading every month. especially words from female authors :)
7. f&b – coffee, juices, sushi, sandwiches, eggs – you name it. all available to order + served at the club. there's also a pantry at the club for your morning coffee, water, heating, snacking needs.
8. lounge area – enough cosy seating corners for private chats, a quick work or stretch break. this also doubles up as our regular fitness event space.
9. monthly events – diverse, fun and engaging sessions – from marketing brainstorming to cocktail mixing; fine dine pop-ups to monthly book clubs – we've got something for all your moods. there are also regular group sessions (3 times a week) for yoga, pilates, zumba, mma.
10. social and professional communities – founder's mixers, finance and design clubs, gin & wine meet-ups – join and start these with solid women alongside you. we also host regular speed networking hours throughout the month for you to make new friends.

is eating allowed within the club?

yes of course! we have a great f&b partner that serves you food to order at the club. if you're carrying a light snack from home, feel free to use the pantry/ seating corners at the venue for a quick bite. we advice folks to avoid eating at the community work table to ensure we're not disturbing other guests when they're doing deep work.

can i bring outside food to the space?

yes, you can bring your own food/ order in too.

can i bring my furry friends to the club?

we're equally bummed but basis the venue restrictions (located inside foodsquare), pets are not allowed in the building :(

what are monthly event price ranges like?

our experiences range from fitness to book reading to cocktail hours. ticket price ranges from rs 300-3000 depending on the event type. don't worry - they'll always be worth it :)

are men allowed at the club?

we have one meeting room designated for meetings when men might need to come in. this one is right at the entrance for members to pre-book. once the meeting is done, the male guest leaves the premises, and doesn't get access to the rest of the club.

are day passes offered to non-members, and if so, what are the charges and time slots available?

day pass can be booked by non members for inr 1000 by emailing us on [offline@leap.club](mailto:offline@leap.club).

are there differences in rates between members and non-members?

of course - members are special :)

member rates:

individual cubicles : rs 250+ taxes for one hour

4 seater rooms : rs 500 + taxes for an hour

6 seater boardroom: rs 1250 + taxes for one hour

experiences: on listed price/ foc basis event type

pre-booking the space: rs 20,000 to 1 lakh basis duration

non member (friends of leap) rates:

individual cubicles : not available to book

4 seater rooms : rs 1000 + taxes for an hour

6 seater boardroom: rs 2000 + taxes for an hour

all day pass: rs 1000+ taxes for the day

experiences: not available to book

pre-booking the space: rs 30,000 to rs 1.25 lakh basis duration

can i add more people to my guest list?

we have a cap on non-members at the club premises everyday (5 per day). if you are bringing more than 1 member as a guest, just drop us a note in advance for confirmation (on [offline@leap.club](mailto:offline@leap.club))! heads up: non-members cannot access our monthly experiences or call booths, and booking rooms for them will happen on non member rates.

**are guests allowed at the club?**

each member on booking a meeting room can bring upto 3 or 5 guests (all genders) at any point (depending on room size).

if female guests want to use the club beyond the meeting room hours booked - they need to pay for the day pass at rs 1000 per person (we have 5 non member slots per day).

needless to say, male guests can't avail this. your guests who come as a day pass holder can also book meeting rooms at non member prices at the club basis availability.

**what if my guests arrive before me?**

as long as you let us know in advance, we should be ok. we'd hate to keep your guest waiting!

**can i bring my kid with me?**

kids below 5 are welcome at our club on non event days until 6 pm. we request you to ensure that other members working are able to focus on their work while they're there :)

**can i get a package delivered to the club?**

yes, but please ensure they're collected right away. leap.club does not take any responsibility for anything delivered to the club on behalf of members.

**is my partner allowed to use my membership?**

you can come to the club with your partner as a guest if they identify as a woman. please note that memberships aren't transferable to guests.

is there a trial period for leap.club membership?

we don't offer trials for the membership. however, you can book a day pass at rs 1000 by emailing us on [offline@leap.club](mailto:offline@leap.club). we're sure you'll love your experience!

how do i refer a member?

you can refer a member by sending your nomination with your friend marked to [rd@leap.club](mailto:rd@leap.club). if they buy the membership, you get a membership extension (1 month per successful referral). the referred member skips the waitlist and can join instantly.

what is the process for terminating my membership if needed?

once paid, membership fees are non-refundable and non-transferable. you can however, transfer credits to other members by emailing [offline@leap.club](mailto:offline@leap.club).

are there specific timelines for workstations/ events?

the club is operational from 9 am to 9 pm on all days of the week. for event timings, check the events calendar - they may differ by the day.

how can i host an event for my brand at the club?

please speak to the community manager on the floor/ write to [offline@leap.club](mailto:offline@leap.club) and team will reach out if there's a fit :)

can i book private events at the houses?

yes, you can book our space to host private events. reach out to us on [offline@leap.club](mailto:offline@leap.club) for more information.

will event bookings show up in my personal calendar?

once you register for an event, your calendar will be blocked with the details. monthly calendars will be shared in advance over email and whatsapp too.

how do i cancel my event/ workstation booking

your booking must be cancelled at least four (working) hours in advance. you can do this by emailing [offline@leap.club](mailto:offline@leap.club) between 9 am to 9 pm.

how do non-members book spaces at leap.club?

meeting rooms and all day passes are available to select non members (female guests of leap.club members) at the following rates -

all day pass: rs 1000+ taxes for the day

4 seater rooms : 1000 + taxes for an hour

6 seater boardroom: 2000 + taxes for an hour

to book these - please email [offline@leap.club](mailto:offline@leap.club)

is there dedicated support available to assist members with any queries or issues?

for any query, write to [offline@leap.club](mailto:offline@leap.club) and the team will get back within 24 hours.

how can I provide feedback?

catch us at the club :) alternatively, you can mail at [offline@leap.club](mailto:offline@leap.club). we'll love to know what we can do better

i lost my card. how do you issue a new one and is there any charge?

please ensure you keep your card super safe! issuing a new card is charged at rs 1500.

how does leap.club ensure the privacy and security of member information?

we take your privacy seriously. we do not share your personal information with anyone outside of our organization without your explicit consent. your data is kept confidential and secure in accordance with our privacy policy.

can i advertise my brand at the club?

we don't do hardcore ads, but there are lots of ways we work with brand aligned partners. write to us on [partnerships@leap.club](mailto:partnerships@leap.club) with what you have in mind!

can i list this as my office address?

this will be additionally charged for. please email us on [hi@leap.club](mailto:hi@leap.club) with your requirements.

can i see some pictures of the space?

that's one secret we'll never tell – only till july 2024 ;)